

ST38 Issue 7

Request for Technical Assistance

External Information:

Name:

Company:

Contact No:

Email:

Contact:

Internal Information:

Date received:

Log Number:

1. Service User Information

Name/Initials: Age: Height: Weight:

Relevant Conditions: Build:

..... Gender: Male Female

2. Address of potential visit

Address: Is this the Service Users home address? Yes No

..... Are they hoisted for all transfers? Yes No

Town/City: Are they used to being hoisted? Yes No

Postcode: If No, when did the need for hoisting arise?

.....

Please confirm current hoisting system in use (brand & model):

.....

(Or) Date new hoisting system being installed: Any other comments you would like to add:

.....

Is there adequate off road/secure parking available?

Yes No

Are there any potential dangers at the address? How will sling be purchased?

Yes No Other Home Loan Store Private Other

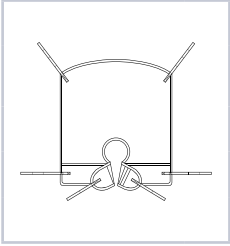
Please state: If other, please give details:

.....

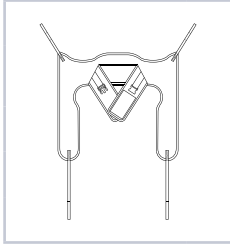
4. What sling type is required?

Size of the current sling which is in use:

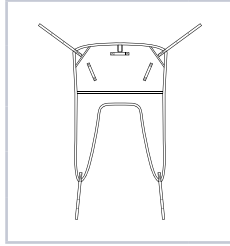
Please advise/select style of the current sling which is in use:



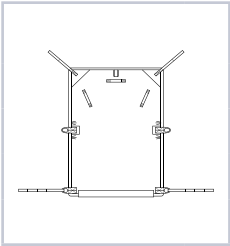
Fastfit Deluxe



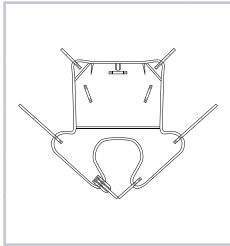
Dress/Toileting



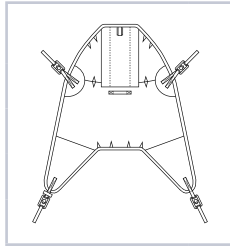
Fastfit



Longseat



Universal Deluxe



High Easy

Please confirm the type of fixings required:

Loop Clip

Is the current sling still fit for purpose?

Yes No

If No, why?

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.....

What is the need for the assessment/assistance?

.....

.....

.....

.....

4. What are you looking to achieve?

Bathing In-situ Walking Standing Toileting Other

If other, please state

What transfers are necessary?

.....

.....

.....

Does the service user have any skin integrity issues? Yes No

If yes, please comment:

How is the service users tone?

Can they sit unattended? Yes No

Do they have any walking ability? Yes No

Do they have any standing ability? Yes No

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Would you like further information on our Hoists or Stair Lifts?

By ticking this box you give Silvalea permission to contact you via email with details of related products, services or future product training sessions.

Once you have completed the form, please email to customerservices@silvalea.com