

## [Issue 1]

# Despatch and Delivery Information

**Silvalea will always endeavor to despatch and deliver your order as quickly as possible. However due to the nature of our medical products there are times when this is not possible. All of our orders are despatched on a signed for service.**

### Despatch

Three - five day despatch on all standard stock items

Five - ten day despatch on all orders which are non-standard such as those products which require alterations or additions such as support options

Ten - fifteen day despatch on all tailored or special non-stock orders not in our standard stock range and therefore manufactured to order for you

### Delivery Times

Three - five day standard signed for delivery

### Disclaimer

Delivery dates are approximate and subject to the usual hazards beyond our control. Offers to supply from stock are subject to the goods remaining unsold on receipt of your order. Shipping costs available on application. Refer to our delivery page for further delivery information.