# ST18 Issue 5



# **Customer Satisfaction Survey**

In order to continue to improve our products and service to you, we would like to hear about your recent experience with Silvalea. We understand that many of our customers regularly place orders or make enquiries and would ask that you complete the survey every time as your feedback is valuable to us.

Thank you for kindly taking this short customer satisfaction survey. Once you complete the survey, please save and email to **customerservices@silvalea.com**.

- 1. \* How would you rate your Customer Care experience with Silvalea out of 5? \* Required field
  - 1 2 3 4 5
- 2. With a score of 5 being very good, if you gave us less than 5, how could we improve our service in future to get 5 out of 5?

3. If you have recently purchased from Silvalea, how would you rate the product(s) out of 5?

- 1 2 3 4 5
- 4. With a score of 5 being very good, if you gave us less than 5, how could we improve our product(s) in future to get 5 out of 5?

## 5. Your full name

6. Your job title/job sector

## 7. Company name

#### 8. Email address

#### 9. Contact number

By ticking this box you agree with Silvalea Privacy Policy to be found on silvalea.com on our downloads page\_Silvalea Policy & Statements.

By ticking this box you give Silvalea permission to contact you via email with details of related products, services or future product training sessions.

#### Thank you for completing our survey!

Please submit this form by saving and emailing to customerservices@silvalea.com.

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